

# Borough News

The magazine  
for Borough  
residents

September  
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**Photographic Competition** *P16*

**Meet your Councillor** *P11*



**GREAT YARMOUTH**  
BOROUGH COUNCIL

Working for a **cleaner**  
**greener safer** Borough







# Independent survey says Great Yarmouth has less litter

An independent survey by a national organisation has pronounced the streets of the Borough of Great Yarmouth very clean indeed when it comes to being litter-free.

"The results of both surveys are very heartening," said Councillor Jim Shrimplin Cabinet member with responsibility for Streetscene Services.

"Keeping the streets clean is a joint operation involving the Council, GYB Services and the public. If people don't drop litter and fly-tip the whole borough will benefit.

"NRF funding has enabled GYB Services to operate the Dynamic Environmental Response Team (DERT. It clears fly-tipping, and provides a deep-cleaning service which operates well with GYB Services other street cleaning operatives who work hard to keep the borough litter-free.

"Government funding for the DERT team will cease at the end of this financial year, but the Council will do all that it can to ensure that the excellent standards are maintained in the future."

The public can help keep the streets clean by calling 01493 846??? To report fly-tipping incidents, or call the environmental rangers on 01493 846??? with evidence of people carrying out fly-tipping to aid prosecution.

ENCAMS (formerly Tidy Britain) facilitates regular surveys to judge the quality of street cleaning carried out by local authorities.

Great Yarmouth street inspections were previously carried out by ENCAMS in 2002/3 when the borough recorded cleanliness scores of 65.8, 66.94 and 66.06 over three inspections.

In the first assessment of 2007 Great Yarmouth has scored 90.2 per cent - an astronomic rise!

"During recent years the local authority has been responsible for judging itself on the cleanliness of streets against national performance measures," explained Graham Jermyn, Director of GYB Services.

"This year for the first time the survey was carried out jointly by ENCAMS and Community Connections' Street Scene Assessment team - trained volunteers who regularly patrol the streets in certain wards to report on cleanliness and also to inform us of problems which need tackling."

The findings of the ENCAMS report underline the results of a recent Citizens Panel survey asking residents how satisfied they were with the cleanliness of the streets in their area. Nearly 60 per cent registered their satisfaction with the service.

## Making it easier to contact us in person...

You can already access council services in person at our ten council information centres, but we want to make it easier to do this wherever you live, so we are looking at a new approach using our libraries.

This autumn, we will be introducing on a trial basis a new enquiry and sign-posting service in five libraries. There, library staff will help you find information about council services, use council websites for yourself, or use a new freephone service to get straight through to council customer service advisers for help with more complex enquiries.

The libraries that will be taking part in the trial are:

- Hunstanton
- Martham
- North Walsham
- Theftord
- Wymondham

## Unwanted bikes start a new journey

Unwanted bicycles from Norfolk's Recycling Centres are being given a new lease of life when they are donated to King's Church - Mustard Seed, a charity based in Great Yarmouth.

The group works with youth clubs and community groups to help young people develop new skills. Most bikes arriving at the County Council's Recycling Centres end up being recycled as scrap metal, but they can be put to much better use, as Leon Pendergrast of Mustard Seed explains:

"Young people use the bikes to gain valuable practical skills such as mechanics and it also challenges them to think about how everyday items could be repaired rather than go to waste."

Nearly 300 community groups involved in a range of recycling activities that divert household waste from landfill, also benefit financially through Norfolk County Council's recycling credit payments scheme.

To find out more about what you can recycle at Norfolk's recycling centres call 0844 800 8004 or visit [www.norfolk.gov.uk/recycling](http://www.norfolk.gov.uk/recycling)



GREAT YARMOUTH BOROUGH COUNCIL

Your Councils working together



Norfolk County Council

## Paint accepted at Caister recycling centre

Did you know that you can now take left-over paint to Caister Household Waste Recycling Centre.

Along with other centres, Caister also now recycles juice boxes, foil, gas canisters, books and electrical items including toasters, hairdryers, kettles etc.

It is also easier to bring your green waste, thanks to low-level green waste bins. Green waste is composted for use in gardens. Last year, Norfolk's recycling centres recycled 27,000 tonnes of garden waste

**NEW HOURS:** Caister recycling centre opens at 8.00am every day of the year except Christmas Day, Boxing Day and New Year's Day. From September through to the beginning of March it closes at 4.00pm, but this is extended to 6pm from March to the end of August.











