

Service being assessed	Culture, Leisure and Sport
Who will be involved in completing this assessment?	Marie Hartley, Service Manager Culture, Leisure and Sport
Date of Review	21 July 2011
Date of Next Review	21 July 2012
What is the purpose of the service?	To promote the well being and health of residents through the provision of sport, recreation, leisure and cultural opportunities
Is this assessment being undertaken because of changes to the service? If so what are they?	Assessment being undertaken as part of Council's annual review of equalities information, not because of change to service/policy.
<p>The purpose of this review is to understand how services can help the Council to meet its duties under Equalities legislation. The duties can be summarised as</p> <ol style="list-style-type: none"> 1. Eliminate discrimination 2. Advance equality of opportunity 3. Foster good relations between different parts of the community 	<p><u>SeaChange Arts projects</u> The Council has a service level agreement with SeaChange Arts to deliver an arts development service within the borough which includes various community projects & initiatives plus the annual Out There Festival which opens up lots of volunteering opportunities aimed to bring all parts of the community together and helps some people with much needed experience to help them get work / benefit from volunteering. Last year approximately 350 local people took part in the workshops and projects on offer in the run-up to the OutThere festival and 73% of the attendees at the festival came from some of the town's most deprived wards.</p>

How does this service help the Council to do this, in particular in relation to the categories specifically mentioned in legislation - Race, Gender/Sex, Disability, Age, Religion/Belief, Gender Reassignment, Sexual Orientation, Pregnancy & Maternity and in respect of Duty 1 only – Marriage and Civil Partnerships?

Marina Centre and the Phoenix Swimming Pool

Both facilities are operated by Great Yarmouth Sport & Leisure Trust (GYSLT) on behalf of GYBC.

A new £50,000 specialist disabled 'changing place' facility has opened in the town's indoor leisure facility, Marina Leisure & Fitness Centre. The new facility includes a fully adjustable changing bed, electronic hoist, shower and toilet within a room big enough for an individual with their carer. The Changing Place is open to any visitors / residents within the Borough and has been recognised nationally as an official Changing Place (www.changing-places.org).

In addition, the Centre's Disabled Swimming Club raised funds for two water-bound wheelchairs which allow direct access into the pool. The club use the pool free of charge early each Saturday morning. A new poolside hoist has also been installed in the Phoenix Swimming Pool.

The Marina Centre offers a fully accessible gym and has also expanded its provision in order to respond to the increase in eastern European customers. It was noticed that the customers from eastern Europe tended to want to use free weights only for their gym training. GYSLT has responded by opening up a dedicated free weights room which is proving very popular.

Great Yarmouth Sports Partnership is a borough wide multi agency partnership representing sport & physical activity participation from statutory, voluntary and private sectors including Great Yarmouth Disability Forum, Great Yarmouth Special Olympians and the Great Yarmouth International Association.

GYSLT also host Positive Futures which is a Home Office funded project to encourage young people into a wide range of activities who may be disadvantaged, at risk or socially marginalised.

	<p>Opportunities to get involved in culture, leisure and sport are widely advertised on the web, in the local media, through booklets, posters, partnerships / networks and are available in different languages and formats if required to get the largest amount of people involved as possible.</p>
<p>How will you know that service is working as it should?</p>	<p>Many of the projects & initiatives are externally funded and the funders expect evaluations / monitoring information on a regular basis. These provide relevant feedback which shapes future work.</p> <p>For example, the Positive Futures sports-based project, received an “amber” light last year from funders but this year has received a “green” light and has attracted extra funding as a result.</p> <p>The Marina Centre and Phoenix Pool have customer feedback processes in place.</p>
<p>What data have you used to help you make this assessment?</p>	<ul style="list-style-type: none"> • Legislation • Policies and procedures • External funder’s evaluation / monitoring information • Contract / partnership feedback to Council’s client officer
<p>Is there any additional data that you need to collect to help in continuous improvement?</p>	<p>Not at this stage.</p>

<p>How have you ensured that this service has been designed from a customer's perspective and how have you involved customers in that process?</p>	<p>The manager is a client officer responsible for contracts / partnerships which actually provide the services on offer. The providers have procedures / consultation processes in place to make sure that they are capturing the widest customer base possible and this is reported back according to external funding requirements. Customers are involved via the providers/partners that help shape what gets offered to the public and are invited to provide feedback at each individual event / course / venue that the service is involved with.</p>
<p>Has any other consultation been carried out, including to ensure that we have taken into consideration the needs of those not currently using the service?</p>	<p>Not applicable.</p>
<p>What is, or what do you expect to be the impact of the way you work on different parts of the community, including those covered by equality legislation?</p>	<p>Who benefits? Everyone who chooses to participate in any of the sporting, cultural or leisure activities on offer, especially those people who would not be able to afford to participate if the activity was provided purely through private, commercial bodies. Anyone who wishes to be part of their community through volunteering.</p> <p>Who should be expected to benefit but don't – Why not? Not applicable.</p>
<p>On the basis of what you have found out, which of these options will you now follow</p>	<ul style="list-style-type: none"> • No major changes • Adjust the policy • Continue the policy • Stop and remove the policy <p>This is a review – not a new policy or service. As and when it is proposed to change the service or policies, new assessments will be completed.</p>

What now needs to be done and by who?	As and when policies / procedures / the service changes, equality impact reviews will be undertaken before any major decisions are put in place.
Signed off by	Marie Hartley, Service Manager Culture, Sport & Leisure