



Norfolk |
at your servi



Norfolk County Council Recycling Centres

Know before you throw

Know what you can and can't take to our
Recycling Centres



**Recycling
Centres**



June 2011

www.norfolk.gov.uk/recyclingcentres

Norfolk County Council operates 19 recycling centres across the county, where residents can recycle their household waste. Recycling Centres are not for business or commercial use.

Recycling Centres

Ashill, Heacham, Morningthorpe, Sheringham, Strumpshaw, Worstead

What you can recycle:

- | | |
|-------------------------------|-----------------------|
| ✓ Batteries (household & car) | ✓ Glass bottles |
| ✓ Books | ✓ Green waste |
| ✓ Bricks & rubble* | ✓ Light bulbs |
| ✓ Cans | ✓ Liquid cartons |
| ✓ Cardboard | ✓ Mobile phones |
| ✓ Used cooking oil | ✓ Paper |
| ✓ Electrical goods | ✓ Scrap metal |
| ✓ Fluorescent tubes | ✓ Textiles |
| ✓ Foil | ✓ Timber* |
| ✓ Fridges/freezers | ✓ Tyres (5 per month) |
| ✓ Empty gas bottles | ✓ Used engine oil |

You can also dispose of the following non-recyclable items in the 'waste to landfill' container:

- | | |
|---------------------------|------------------|
| ✓ Animal bedding** | ✓ Polystyrene |
| ✓ Carpets | ✓ Pyrex** |
| ✓ Food waste** | ✓ Mattresses |
| ✓ Free-standing furniture | ✓ Tiles* |
| ✓ Pillows & duvets | ✓ Used nappies** |

* DIY waste restrictions apply - see 'what is restricted' page **R**

** Please ensure double wrapped and clearly labelled.

Part-time Recycling Centres

Bergh Apton, Docking, Snetterton, Wells, Wereham, Wymondham

These sites are open from Fridays to Mondays and are closed from Tuesdays to Thursdays (inclusive).

These sites offer the same recycling facilities as **Recycling Centres**.

Main Recycling Centres

Caister, Hempton, Ketteringham, King's Lynn, Mayton Wood, Mile Cross, Theford

At the **Main Recycling Centres** you can also recycle:

- ✓ Paint
- ✓ Plasterboard*
- ✓ Pay as you throw DIY waste
- ✓ Re-use Shelter (excluding Mile Cross & Theford)



* DIY waste restrictions apply - see 'what is restricted' page **R**

Waste to Landfill

Any waste disposed of in the 'waste to landfill' container is sent straight to landfill so please recycle as much as possible before throwing away your rubbish. Recycling Advisors may ask you to open your black bags for sorting.



Over 68,000 tonnes of household waste was handled at Norfolk's Recycling Centres in 2009/10

Average recycling rate at Norfolk's Recycling Centres increased from 58% to 65% in 2009/10

What to expect when you visit

When you visit a Recycling Centre you'll find that it is organised into bins for different materials. Please put your recycling into the correct containers. To make the process quicker and easier we suggest sorting your recycling at home before you visit.

At some sites you may find low level compacting containers for green waste, cardboard and waste to landfill so there is no need to climb steps.

Health and safety

Please...

- Use steps to access large containers
- Keep children and pets in your vehicle
- Keep your load secure
- Observe line markings - keep walkways clear
- Icy/wet weather - please take extra care as surfaces may be slippery

Please don't...

- Climb on or into containers
- Enter the site whilst it is being serviced
- Remove or sort waste once it has been deposited
- Trade or swap materials
- Throw materials from ground level

We're happy to help

All site staff are fully trained as Recycling Advisors. If you require any assistance during your visit please do not hesitate to ask.



What you can't take

Not accepted

Due to health and safety as well as waste legislation there are some materials that we can not accept at Recycling Centres.



No thanks... we can not accept the following materials:

- ✗ Animal Faeces (including cat litter)
- ✗ Ammunition or explosives
- ✗ Clinical waste* - medicines, soiled dressings, syringes, needles etc
- ✗ Fireworks and flares
- ✗ Hazardous waste* - fertilizers, chemicals, cleansers, asbestos, thinners, preservatives, treatments and varnishes
- ✗ Industrial waste
- ✗ Trade waste*
- ✗ Waste that is not from your own home
- ✗ Whole motor vehicles
- ✗ Commercial, industrial or construction plant tyres
- ✗ Waste from charities, churches or community groups - this is classed as trade waste.

For a complete list please visit our website. If you are unsure please contact us before you travel.

Trade waste

Trade waste will not be accepted at any recycling centre. If you are suspected of bringing trade waste to a recycling centre you will be asked to complete a 'trade waste disclaimer form' and may be investigated by Norfolk County Council and the Environment Agency.

***Your local council may provide a collection service. Please contact them directly for further details.**

Over 250 compliments were received for our Recycling Centres and Recycling Advisors in 2010/11

Norfolk's householders can recycle 22 different materials at Norfolk's Recycling Centres

What is restricted

DIY waste – restricted

Norfolk County Council restricts the amount of DIY waste that you can bring to the equivalent of one 80 litre sack or one large item per week. DIY waste is defined as any material that has been fixed or fitted to a property at any point. By law this is not classed as household waste and therefore Norfolk County Council has no obligation to accept it. As a concession a small amount will be accepted each week.

Yes please... you can bring one 80 litre sack or one large item per week of the following:

- ✓ Bath, toilet or basin unit
- ✓ Central heating system components
- ✓ Ceramic tiles
- ✓ Door, window or frame
- ✓ One shed panel/fencing panel
- ✓ Garden soil or turf
- ✓ Flat glass
- ✓ Kitchen unit or wardrobe
- ✓ Laminate flooring
- ✓ Plasterboard (main recycling centres ONLY)
- ✓ Paving slabs
- ✓ Roofing materials
- ✓ Rubble – brick, concrete or slabs
- ✓ Structural timber, MDF, hardboard








Main Recycling Centres

There are seven Main Recycling Centres across Norfolk which provide additional services to normal Recycling Centres (see map on final pages).



- ✓ You can bring household paint (including water based and solvent based paint)
- ✓ You can dispose of additional amounts of DIY waste for a charge, dependent on your load (see charges below)

DIY waste prices (per visit)

	Car	£20
	MPV	£25
	Single axle trailer	£35
	Double axle trailer	£50
	Transit Van	up to £55*

*** Price will be dependant upon volume of DIY waste relative to the above charges.**

Payment can be made using cash, cheque or credit card.



You can now recycle printer cartridges at Norfolk's Recycling Centres. Proceeds are donated to the Rainbow Trust

We offer a paint re-use scheme at King's Lynn Recycling Centre where residents and community groups can buy back paint

Reduce

Having less waste to worry about is always a good option. You can do this by reusing carrier bags and plastic bottles and avoiding unnecessary packaging.

Reuse

If you would much rather see some of your items go to a good home there are many ways of reusing materials in Norfolk:

Freegle is a facility that allows you to list your items online for interested parties to collect from you. Visit www.norfolk-freegle.org.uk for more information.

You may also wish to donate your items to one of the regions many charity shops. Visit www.charityshops.org.uk for more information.

We now operate Re-use Shelters at five of our Recycling Centres: Caister, Hempton, Ketteringham, King's Lynn and Mayton Wood. The Re-use Shelters allow you to purchase desirable Re-usable items for a small charge (similar to car boot prices). Not only does this help to divert more waste from landfill and reduce disposal costs, but you might even be able to find a bargain! Proceeds from re-use sales are split between the Council, our contractor and local charities.



We operate 5 Re-use Shelters at Norfolk's Recycling Centres

Compost

You can now purchase bagged compost from 18 Recycling Centres (Snetterton not included).

After you have brought your green waste to the Recycling Centre it is then taken away to a composting facility. It is shredded, turned and left to degrade for 12 weeks before being bagged and returned to our Recycling Centres for you to buy back and put into your garden. Each 40 litre bag costs £3.50.



Home compost

You can also choose to compost your garden waste at home. For more information on home composting call **0845 6000323** or visit www.recyclenow.com or www.norfolk.gov.uk/compost

Contact us



If you are still unsure what to do with your waste or you have a specific query about a certain type of waste please do not hesitate to contact us and we will do our best to help.

Alternatively if you have any compliments, complaints or suggestions on how to improve the recycling centres please get in touch with us.

We donated £5000 to local community groups from the sales in the Re-use Shelters in 2010/11

**For more information on recycling
please contact Norfolk County Council:**

Tel: 0344 800 8020

Email: recycling@norfolk.gov.uk

Web: www.norfolk.gov.uk/recyclingcentres

Environment Agency General Enquiries:
08708 506506

For local recycling banks and collections contact
your district council:

Breckland District Council

01362 656878

Broadland District Council

01603 430534

Great Yarmouth Borough Council

01493 856100

Borough Council of King's Lynn and

West Norfolk

01553 616200

North Norfolk District Council

01263 513811

Norwich City Council

0344 980 3333

South Norfolk Council

01508 533 830



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we will do our best to help.